

COGNIZANT | TMG HEALTH

# MEDICARE SOLUTIONS

2018



**Cognizant**

 **TMG Health**  
A Cognizant Company

## Business Process Outsourcing for Medicare Advantage, MAPD (Parts C & D), and Medicare Part D

To thrive in the Medicare market, you need to focus your efforts on improving member care and outcomes as well as compliance with CMS regulations - not on administrative requirements. It takes time, resources and complex business rules and workflows to skillfully manage the administrative tasks for your Medicare populations.

With more than 19 years of experience working exclusively in the government health programs market, Cognizant | TMG Health has the experience and expertise you need in a BPO partner. Our service solutions and support capabilities are comprised of experienced people, proven processes and state-of-the-art, purpose-built technology, and are designed to navigate all of the nuances and complexities of administering your Medicare Advantage, MAPD, and Medicare Part D Plans.

Let us show you how we can help you meet your administrative objectives and remain compliant in an ever-changing regulatory environment, while you concentrate on the things that matter most to you - improving member outcomes and experience and lowering per capita costs.

### PUT OUR PEOPLE, PROCESSES AND TECHNOLOGY TO WORK FOR YOU!

#### Top 5 Reasons to Outsource with Cognizant | TMG Health:

- Control Costs
- Ensure Compliance
- Enhance Your Focus on Your Members
- Gain Access to a Proven Technology Infrastructure
- Reduce Time to Enter Market

## COMPLIANCE ASSURANCE

CMS Star Ratings determine reimbursement rates and can ultimately determine the profitability of your Medicare Advantage program.

At Cognizant | TMG Health, our solutions are “wrapped in compliance.” Our independent Compliance and Audit Services Department utilizes insight gained from supporting CMS health plan audits for multiple health plans in multiple states to support your team.

## EXPERIENCE MATTERS

Our empirical experience, best-in-class technology and subject matter expertise enable us to deliver superior results for your administrative services, including:

- Enrollment, Eligibility Management & Reconciliation Services
- Print & Fulfillment Services
- Premium Billing
- Member & Provider Call Center Services
- CMS & State Reporting
- Compliance Tracking & Audit Assistance
- Claims Administration & Encounter Processing
- and more!

## OUR SOLUTIONS INCLUDE A HOST OF COMPLIANCE SERVICES, INCLUDING:

- Tracking of CMS Guidance and Transmittals
- Proactive Monitoring of State Medicaid Contracts and Communications
- Monitoring & Identification of Risk
- Fraud, Waste & Abuse Prevention and Detection
- Federal (CMS) Audit Support (Internal, External, Client Delegation)

- CMS User Group Calls
- Annual Election Period Preparation Assistance

## MEDICAL MANAGEMENT OPTIONS

Skillfully manage your population and meet your outcome goals through the integration of the Medecision® Aerial™ platform

- Data Aggregation
- Analytics
- Intervention & Engagement
- Sharing & Exchange
- Outcomes & Measurements

## INTEGRATION SUPPORT FOR EXISTING MEDICAL MANAGEMENT PLATFORMS

- Membership Data Feeds
- Provider Data Feeds
- Utilization Management Standard Report Package

A partnership with Cognizant | TMG Health allows health plans and PBMs to focus internal resources on achieving the Triple Aim - improving member outcomes, decreasing per capita costs, improving the member experience - and other crucial success factors in today's competitive Medicare market.

Cognizant | TMG Health is a member of the National Health Care Anti-Fraud Association (NHCAA)

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